This year has been one of incredible and continual growth for Rocky Mountain Crisis Partners! In this Fiscal Year 2016 (July 1, 2015 - June 30, 2016) Rocky Mountain Crisis Partners (RMCP) continued to operate successfully as a Colorado Crisis Services provider and engaged in collaboration with statewide partners including those in Colorado’s comprehensive crisis services system - crisis stabilization and walk-in centers, mobile crisis, and respite services. In this Fiscal Year, RMCP completed its sixth year operating a 24/7, free, open access crisis hotline, and Colorado’s most comprehensive and accessible free Resource Directory; as well as our second full operational year of Colorado’s only peer-run Support Line. RMCP expanded its crisis services to Chat and Text modalities; took on additional call volume with the National Suicide Prevention Lifeline, adopted the Pro Bono Referral Program; and continued fee-for-service operations for behavioral health providers in Colorado; with steady and substantial growth in each program area.

Rocky Mountain Crisis Partners provides an open door to anyone in Colorado facing a behavioral health crisis to access the services they so desperately need, and get on the path to recovery. Individuals, loved ones, family members, and law enforcement professionals are just a few examples of the thousands of community members who relied on the expertise of RMCP this year.

Fiscal Year 2017 (July 1, 2016 - June 30, 2017) will bring opportunity for RMCP to expand services with the Gambling Addiction Helpline, additional behavioral health providers, and implement a more comprehensive Care Team Model within its call center structure. The Care Team Model incorporates varying levels of professional clinical credentials into its staffing model, promoting a structure in line with Zero Suicide research, industry best practices, and an innovative and thoughtful approach to connect each caller with the right level of care at the right time. This model supports long term financial sustainability for the organization and contributes to RMCP’s on-going strive to always be forward thinking. We are proud of the success of RMCP and are appreciative for the countless lives that have been changed as a result of our dedicated staff, Board of Directors and supporters.

Bev Marquez, LPC                  Nancy Jackson, Chair
Chief Executive Officer             Commissioner, Arapahoe County

Cheri Skelding, LCSW               Jodie Collins, Vice Chair
VP of Clinical Operations          Entrepreneur, Clinician

Brittany Ward, PHR                Michael Spinelli, Treasurer
Administrative Director            Citywide Banks

Dr. Michael Allen                Glenn Most, Secretary
Medical Director                  West Pines Hospital

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Nancy Jackson
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Equitas Foundation

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Heather Cameron
Anchor Center for Blind Children

Leadership Staff

Bev Marquez, LPC | Chief Executive Officer
Cheri Skelding, LCSW | VP of Clinical Operations
Brittany Ward, PHR | Administrative Director

Dr. Michael Allen | Medical Director
Bruce Shaver | Chief Financial Officer
Our Mission

The mission of Rocky Mountain Crisis Partners is to create 24/7, year-round, community-based crisis intervention services from which people experiencing mental health and/or substance use crises can be safely and efficiently linked to appropriate follow-up care services. We believe that whether it is the first or one of many experiences, if treated in an atmosphere of respect and compassion, crisis can be a unique opportunity for individuals and families to connect to life changing treatment, support and education.

Programs & Services

CRISIS LINE (PHONE, CHAT, TEXT)
Through the Colorado Crisis Line (844-493-TALK (8255)), RMCP currently manages approximately 90,000 crisis line calls, chats, and texts per year from individuals, concerned others, and third party providers who are struggling with behavioral health challenges and suicidal thoughts. Providing free access to a professional clinicians 24 hour each day, the Crisis Line exists to provide a community-based system of crisis intervention, access to ongoing treatment, and follow-up care. There is no wrong door to access services through the RMCP Crisis Line and no caller/messager is ever turned away.

RESOURCE DIRECTORY
The most comprehensive Resource Directory in the state of Colorado. The RMCP resource directory includes nearly 3,000 agencies/programs/sites statewide. Resources are non-exclusive, and incorporate publicly funded, privately funded, and faith-based service options. The Resource Directory is used by our clinical staff for telephone referrals, and is publicly available online at www.RMCrisisPartners.org.

FOLLOW UP
Through follow up activities, RMCP is able to outreach suicidal and high risk callers, as well as high-risk individuals discharged from emergency department and first responder encounters, when they are embarking on a vulnerable and difficult time in their crisis. On the Crisis Line, approximately 35% of all calls get a follow up scheduled. RMCP also partners with ten hospitals in the Denver Metro area and rural communities for Hospital Follow Up. Through follow up, RMCP is able to provide continued care to those in need of timely support, an help reduce a person’s reported level of risk.

SUPPORT LINE
Colorado’s only peer-run Support Line, operating as part of the Colorado Crisis Services system. The support line is answered by Peer Specialist staff who have lived-experience with behavioral health issues, and/or who are living in recovery. Trained to use their experience to help others, Peers provide supportive listening, coping skills, tools to facilitate change, stress reduction, self-empowerment, and hope.

NATIONAL PROVIDER AFFILIATIONS
RMCP is a proud affiliate of several behavioral health services nationwide. Since 2011, RMCP has been a regional provider of the National Suicide Prevention Lifeline; in 2012 RMCP became an accredited organization through the American Association of Suicidology.

LIVECONNECT
LiveConnect is an exclusive product of RMCP, offering professional, local call center services, and after-hours crisis care for neighboring mental health and substance use providers. In this Fiscal Year, RMCP contracted with seven LiveConnect customers, providing each with a cost-effective option for crisis care and a level of robust continuity of care for their clients. Paperless health record systems integrating phone, data and resources allows for the accessibility of call performance monitoring, client call activity, and utilization reporting.

PRO BONO REFERRAL PROGRAM
Adopted from Mental Health American of Colorado in this Fiscal Year, RMCP now operates the Pro Bono Program. This includes the management of volunteer therapists who offer sessions of Face-to-Face Counseling Services free-of-charge; and connecting individuals in need to those services appropriately. The Pro Bono Program can be accessed through the Crisis and Support Lines, or through 800.456.3249.
FINANCES

Figures are reflective of Audited Financial Statements

REVENUE $3,230,431

- Government $2,505,332
- Foundation $266,800
- Earned Revenue $447,530
- Special Events $(1,309)
- Individual & Corporate Giving $15,005
- In-Kind $9,922

EXPENSES $3,457,582

- Program $3,021,692
- Administrative $322,923
- Fundraising $112,967

NET ASSETS $358,685

FINANCIAL SUPPORTERS

CORPORATIONS

- Aurora Mental Health Center
- Center for Mental Health
- Citywide Banks
- Colorado Access
- Community Reach Center
- Designs by Sundown
- eCreek Solutions Group
- Elevate Chair Massage
- Jefferson Center for Mental Health
- Link2Health Solutions (Lifeline & DDH)
- Loup Development Company
- Mental Health Center of Denver
- MDC Holdings/ Richmond American Homes
- Metropolitan State University
- NAMI Colorado
- Second Wind Fund
- Southeast Health Group
- Solvista Health Group
- University of Northern Colorado
- City of Golden
- Colorado Office of Behavioral Health
- Colorado Dept. of Human Services
- The Cunningham Foundation
- Denver Foundation
- SAMHSA
- VALE Denver
- VALE District 18
- Virginia Hill Foundation
- Yellow Ribbon Foundation

FOUNDATION / GOVERNMENT

- American Foundation for Suicide Prevention
- Anschutz Foundation
- Arapahoe County
- Broomfield Community
- City of Arvada